In Chrome

- 1. On your computer, open Chrome.
- 2. At the top right, click the "More" button (The three dots on top of each other), and then select "Settings"
- 3. Under "Privacy and security," click Site Settings
- 4. Click Cookies and site data.
- 5. Ensure the first section is turned on. It should state, "Allow sites to save and read cookie data (recommended)" If it states "Blocked" click on this section to enable Cookies.

This is how the switch should be positioned, lit up and to the right. The text "Allow sites to save and read cookie data (recommended)" is displayed.

Q Search settings	
\leftarrow Cookies and site data	Q Search
Allow sites to save and read cookie data (recommended)	

This is incorrect. The Switch is positioned to the left and unlit. The text "Blocked" is displayed.

Q Search settings	
← Cookies and site data	Q Search
Blocked	